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# EXPLORING THE COMPLEMENTARY EFFECT INNPVATION STRATEGIES ON FIRM'S EXPORT PERFORMANCE

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### **Abstract**

Innovation is an important requisite for firm growth. It provides competitive advantage to firms in both domestic market and in international market. Past studies have examined the effect of different types of innovation and their pair-wise combination on exports. However, the role of all types on innovation may have more complementary effects on exports of firms. The purpose of this study is to analyze the role of quadruple-complementarity among different innovative strategies in promoting exports of firms using the data of World Bank Innovation surveys and different World Bank Enterprise surveys of year 2013 for Pakistan, Bangladesh, and of year 2014 for India. Estimation is carried out using logistic regression. The finding indicates that existence of quadruple complementarity among different innovation strategies in innovation-export relationship, suggesting that, export's sales of firm will be greater by simultaneously adopting all innovation strategies compared to adoption of either strategy. This study help in accessing integrated effect of different types of innovation strategies on exports of firm.

**Keywords:** Labor Productivity, Innovation, Research and Development, Jel classification: E24, O31, O32.

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### Introduction

Globalization has increased competition in business environment and demands greater efficiency. With the increase in competition, survival of firm is becoming more and more challenging. Therefore, firm must maintain competitive advantage in the market to ensure its survival (Britt, 2007; Dereli, 2015; Madonsela, Mukwakungu, & 2017). In the modern business world regarding organizations, innovation is perceived as a key source of competitive power in progressively changing world and help to stimulate exports of firm (Dess & Picken, 2000; Hallak & Sivadasan, 2008). According to the McKinsey report reveals that 84% of managers agreed that future success of firm is based on innovation, which enables firms to survive in the competitive markets, and ultimately contributes to economic growth (Kylliäinen, 2019). Past studies found that innovation positively influence exporting performance of firm (Bertarelli & Lodi, 2018). Some other studies find negative effects of innovation on export performance of firms .The negative effect is attributed to same location of innovative firms, which promotes intense competition, and certification constraints (Musleh ud, Ghani, & Mahmood, 2009; Roper & Love, 2002).

While innovation is generally found to have beneficial effects on exporting behavior of the firm, the effect of different types of innovation, i.e. product, process, organizational and marketing innovation, vary in different situations. Tavassoli (2018) found positive relationship between product innovation and exporting behavior. Moreover, Ayllón and Radicic (2019) found a positive relationship between product and process innovation and exports of firms. Organizational innovation affects export performance of firms directly and indirectly by enhancing the role of product and process innovation (Azar & Ciabuschi, 2017). Heredia et al. (2019) found that combination of process innovation and marketing help firm to promote exports. Previous studies also examined the effect of different types of innovation, as well as their pair-wise combination, on exports. Bertarelli and Lodi (2018) examined the pair-wise complementarity between product innovation and process innovation product innovation and non-technological innovation, and, process innovation and non-technological innovation. Results shows that combining different innovation strategies benefit large firm in promoting exports, while, small firm used alternative innovation strategies due to limited resources to carry out research and development activities.

### **Review of Literature:**

#### 2.1. Determinants of Innovation

Economists are of the view that innovation is essential for firm survival, economic growth and development. The validity of this proposition is particularly evident in developing countries, where much of the population is engaged in activities far from the technological frontier (Schumpeter, 1942). The relationship between innovation, and different factors affecting innovation, is rooted in Schumpeterian theory of creative destruction. According to this theory, introduction of modified goods, methods of production, organizational procedures and marketing strategies replace existing product and production methods which in turn affect economic growth. Thus innovation is important component of market economy (Schumpeter, 1934, 1943).

Schumpeter (1942) argued that with increase in size of firm, probability to innovate increase. Schumpeter was of the view that large firms have more resources to innovate which enable them to reap maximum profit and thereby more resources for innovation. Studies view size of firm as an important determinant of innovation. Increase in size leads more innovative development of firm and help firm to innovate in product and technology(Abdu & Jabir, 2018). In contrast, Chen (2017) argued that small firms are more likely to innovate than large form due to rapid internal communication, supportive leadership, and less rigid organizational structure. Cisková and Ďurčeková (2019) found that small firms are more innovative in product, while, large firms direct efforts towards process innovation. This study analyzed effect of size on product and process innovation. Accordingly research hypothesis is as follows.

HS: Size of firms significantly affects innovation.

The literature also reveals that age effects firm probability to innovate. Kireyeva, Nurbatsin, Yessentay, Bagayeva, and Turdalina (2021) found that argued that age is significant factor in determining innovation capacity of firm. In contrast, Abdu and Jabir (2018) found that younger firms are more innovative. They analyzed effect of age on product and process innovation. Accordingly research hypothesis is formulated as

HA: Age of firm significantly affects innovation.

However, studies also reported non-linear relationship between age and innovation. Tran and Santarelli (2013) found U-shaped relationship of innovation with age of firm. Firm's probability to

innovate increase up to certain level of age after that decreasing trend starts. De Jong and Vermeulen (2006) found that age has negative effect on product innovation.

Nature of ownership of firm determines the firm capacity to innovate. Jang (2017) studied the determinants of innovation in South-Korea for high technology and low technology industries. Results revealed that foreign ownership was contributing to innovation in low technology industry. Goel and Nelson (2018) found that firms with sole proprietors are more innovative than their counter part. Kireyeva et al. (2021) also found that foreign owned firms are more likely to innovate in product and process innovation. This study analyzed effect of firm's ownership on product and process innovation. Accordingly, the research hypothesis is as follows

HL: legal status of firm significantly affects innovation.

Competent workforce is an important determinant of innovation. According to Djampagau, Salim, Rofiaty, and Wijayanti (2018) active creation and process of knowledge adds to human capital, which promotes innovation. Human capital increases probability to carry out product innovation and helps firm to improve competitiveness. In contrast, Abdu and Jabir (2018) found negative effect of education on innovation. Further, Khan (2021) stated that knowledge of employee along with innovative environment of organization motivates employees to innovate. This study analyzed effect of education of employees on product and process innovation. Accordingly, research hypothesis is formulated as

Hed: Education of firm employees significantly affects innovation.

Literature shows that skilled work force is important determinant of innovation of firm (Fonseca, Faria, & Lima, 2019; Ma, Zhai, Zhong, & Zhang, 2019). According to Dostie (2018), an increase in stock of human capital, by formal training, increases innovative activity of firm. Study found that by increasing intensity of on job training, propensity of firm to innovate in product and process increase. Abdu and Jabir (2018) also emphasized the importance of training in improving innovation capacity of firm. Kireyeva et al. (2021) also found similar evidence. This study analyzed effect of education of employees on product and process innovation. Accordingly, research hypothesis is as follows

Htr: Training of firm employees significantly affects innovation.

Some studies argued that availability of finance ensure effective innovation and aids in creative innovation. Abdu and Jabir (2018) found that financial support for research and development and support from other research and development institution positively

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affects innovation. Ali, Reed, and Saghaian (2021) found that investment in research and development activities positively affects firm's ability to carry out product innovation. This study analyzed effect of research and development activities on product and process innovation. Accordingly research hypothesis is formulated as

H r&d: Spending on research and development activities significantly affects innovation.

## 2.2. Innovation and Exports

The theoretical basis of innovation-exports relationship lies in two broad foundations. One is Neo-endowment model which emphasized the role factor endowments of labor, human capital and material in influencing specialization (Wakelin, 1998). Second foundation relates to technology centered models such as technology-gap theory of trade (Posner, 1961) and product cycle theory (Krugman, 1979; Vernon, 1966). Studies found that firms undertaking innovation are net exporters and have low price elasticity and high income elasticity (Greenhalgh, 1990). Furthermore, innovation also leads to improve volume of trade and balance of trade (Greenhalgh, Taylor, & Wilson, 1994). Studies find that innovation positively influences exporting performance of firm (Bertarelli & Lodi, 2018). Tavassoli (2018) found a positive relationship between product innovation and exporting behavior. Cieslik and Michałek (2018) also found the positive effect of product and process innovation on firm export performance in Visegrad countries. Gajewski and Tchorek (2017) found that product innovation significantly contribute towards export performance of firm, while, process innovation has no effect. In contrast, Bigos and Michalik (2020) found that process innovation plays positive role in boosting export performance of firm while, product innovation has negative effect. Haddoud, Onjewu, and Nowiński (2021) also found positive effect of process innovation on export intensity. Edeh, Obodoechi, Ramos-Hidalgo, and Change (2020) studied the effect of product, process and marketing innovation on export performance in Nigeria. Study found that product innovation has negative effect, while process and marketing innovation has positive effect on export performance of firm. The negative effect of product innovation is argued to lack of skilled employees which are vital to make innovation in product.

Studies also examined the joint effect of different types of innovation on exports. Edeh et al. (2020) found that combine effect of product, process and marketing innovation has significant effect on export

performance. Acquaah and Yasai-Ardekani (2008) in Sub-Saharan Africa found that both between product and process innovation may affect exports more efficiently. Bodlaj, Kadic-Maglajlic, and Vida (2020) found that product, process and organizational innovation have positive effect on export growth of SMEs. Bertarelli and Lodi (2018) examined the pair-wise complementarity between product innovation and process innovation, between product innovation and non-technological innovation, and, process innovation and non-technological innovation. Results shows that combining different innovation strategies benefit large firm in promoting exports, while, small firm used alternative innovation strategies due to limited resources to carry out research and development activities. Heredia et al. (2019) found that combinations of process innovation and marketing help firm to promote exports. Studies also examined the effect of different types of innovation, as well as their pair-wise combination, on exports however, there is need to examine the effect of technological innovation when it is complimented by non-technological innovation on exports of firm. Accordingly research hypothesis is as follows

Hexp: All innovation strategies, when adopted simultaneously, result in better export performance of firm.

# Methodology

The theoretical framework of effect of innovation on exports, is built on the model presented by Caldera (2010) who extends the work of (Bustos, 2005, 2011). In this scenario a firm would take decision to innovate in order to reduce their marginal cost of production and improve technology. However, firm can reduce their marginal cost if they are productive enough. Further, innovative firms are more likely to be exporters. Assuming CES preference utility the consumer demand function for number of varieties i is derived using utility function and budge constraint as follows

$$U = \left[ \int_0^n y i^p di \right]^{\frac{1}{p}}$$
And
$$\int_0^n p(i)y(i)di = EXP$$
(2)

Accordingly demand for variety i is as follows

$$y(i) = \frac{EXP}{P} \frac{p(i)^{-\alpha}}{P}$$
 (3)

where  $\alpha = 1/1$ -p>1 represent constant elasticity of substitution. On the

supply side firm have to choose to innovate or not depending upon productivity parameter since firm has to face fixed cost of innovation (Bustos, 2005, 2011; Melitz, 2003). Firm facing pareto cumulative distribution function G ( $\varphi$ )= 1- $\varphi$ k will make price and innovation choice which maximize their profit as

$$p^{I}(\varphi) = \frac{1}{\rho} \frac{c}{\varphi} \tag{4}$$

where c is marginal cost. According to (Bustos, 2005, 2011), outpot sold y, revenue r and profit  $\lambda$  are given by

$$y^{I}(\varphi) = \operatorname{Exp}P^{\sigma-1} \left[ \rho \frac{\varphi}{c} \right]^{\sigma} \tag{5}$$

$$r^{I}(\varphi) = P^{i}(\varphi)Y^{i}(\varphi) = \operatorname{Exp}\left[P\rho\frac{\varphi}{c}\right]^{\sigma-1}$$
 (6)

$$\lambda^{I}(\varphi) = \frac{1}{\sigma} r^{I}(\varphi) - FC \tag{7}$$

Firms would innovate if innovating profit is greater than non-innovating profit i.e

$$\lambda^{I=1}(\varphi) - \lambda^{I=0} = (\varphi) > 0 = \frac{1}{\sigma} (ExpP(\varphi)^{\sigma-1} (c_{I=1}^{1+\sigma} - c_{I=0}^{1+\sigma}) > FC_{I=1} - FC_{I=0}$$
 (8)

In case of exports firm incurs need fix cost FC and variable cost V. Firm exporting profit is given by

$$\lambda^{*I}(\varphi) = V^{1-\sigma} Exp Exp^* P^* \rho^{*\sigma^{*-1}} \frac{1}{\sigma^*} c_I^{1-\sigma^*} \varphi_I^{\sigma^{*-1}} - FC_{\chi}$$
 (9)

Exp\* and P\* foreign spending and price index respectively. Firm would choose to export if profit from exporting in both foreign market and domestic market is greater than only in profit in domestic profit.i.e

$$\lambda^{*I}(\varphi) + \lambda^{I}(\varphi) > \lambda^{I}(\varphi)$$
(10)

While non-innovator would choose to export if profit obtained from exporting exceeds fix cost. The reduced form of equation 10 is as follows

$$EXP = 1/EXP = 0 \text{ otherwise } if \ \lambda^{*I} = \beta I_{it} + \alpha TFP_{it} + \gamma Z_{it} + C_i + \delta_i + \epsilon_i + f_{it}$$
 (11)

where  $C_i$  and  $\delta_i$  are time specific and sector specific component respectively. We used this model with some modifications. Further, studies highlighted the role of different types of innovation on export (Fonchamnyo, Wujung, & Finance, 2016; Pino, Felzensztein, Zwerg-Villegas, & Arias-Bolzmann, 2016), however the detailed analysis of complementarity between different types of innovation is missing which helps to understand the export performance of firm when different innovation strategies are used simultaneously .We checked

firms Export Performance

the implication of phenomenon in two setting. At first step the effect of different types of innovation on export performance of firm is estimated. At second step the complementarity between different types of innovation is analyzed.

In order to check the impact of innovation on export by quadruple complementarity using four innovation strategies simultaneously as compliment, following Caldera (2010) the proposed model is as follows

$$EI_{i} = \pi_{0} + \alpha_{o}SIZE_{i} + \alpha_{1}AGE_{i} + \alpha_{2}CORRUPTION_{i} + \alpha_{3}PROD_{i} + \beta_{1}PDPROM_{i} + e_{i}$$
 (12)

where, EI is percentage share of exports in total sales of firm. Control variables are SIZE, AGE and CORRUPTION. Where PDPROM is probability of all types of innovation. The effect of complementarity of all types of innovation is determined by the significance of coefficient βi. There is possibility of endogeneity since firm's exports and innovation increase when it anticipates increase demand in foreign countries. Van Reenen (1997) proposed use of lag value of innovation to address endogeneity. This study used cross sectional data for which lag values are not applicable. Therefore, following Waheed (2012) we used predicted values of innovation. The propose equation is as follows

$$\begin{aligned} &Inn_i^m = \pi_0 + \alpha_o SIZE_i + \alpha_1 AGE_i + \alpha_2 R\&D_i + \alpha_3 EDU_i + \\ &\alpha_4 TRAINING_i + \alpha_5 LEGAL_i + e_i \end{aligned} \tag{13}$$

The equation 13 shows innovation as a dependent variable as dummy variable which take value of 1 when firm undergo all types of innovation and otherwise zero. This study analyzed the impact of innovation on exports of firm by analyzing the role of complementarity among four types of innovation i.e. product innovation, process innovation, organizational innovation and marketing innovation. The effect of four innovation strategies on exports is analyzed using four innovation strategies simultaneously as compliment. Control variable comprised of various factor that affect innovation i.e. size age, R&D EXP, education of employees, training of employees and legal status of firm while Inn is Innovation variable. The equation 13 is regressed by using probit model as it can overcome challenges related to linear probability model. The predicted value of innovation from equation 13 is be incorporated into export equation as follows

$$EI_{i} = \pi_{0} + \alpha_{o}SIZE_{i} + \alpha_{1}AGE_{i} + \alpha_{2}CORRUPTION_{i} + \alpha_{3}PROD_{i} + \beta_{1}PD\widehat{PROM}_{i} + e_{i}$$
 (14)

where PDPROM is predicted probability of all types of innovation from equation 13. The effect of complementarity of all types of innovation is determined by the significance of coefficient  $\beta$ i. Data has been obtained from World Bank Enterprise Survey. The World Bank Enterprise Survey published data of enterprise survey for manufacturing and services firms using two set of questionnaires. Along with this World Bank also provides the data of innovation survey for these firms in which firms were asked to provide information about different types of innovation carried out in their production The study used data of World Bank Innovation surveys and World Bank Enterprise surveys of Year 2013 for Pakistan and Bangladesh and World Bank Innovation and Enterprise survey of Year 2014 for India from World Bank (2023) . This study uses information from both these surveys to obtain desired objectives.

#### Results and Discussions

Table 1

The study has conducted to analyze the role of quadruple-complementarity among different innovative strategies in promoting exports of firm. Evaluation was based on various criteria using appropriate econometric and statistical techniques.

Quadruple Complementarity in Export and innovation Quadruple Complementarity using **Determinant of Innovation** innovation strategies four simultaneously as compliment Coef. Coef. Depen Depend dent: ent: **PDPR Export** OMshare Bangla India **Pakist** Bangla India Pakista desh desh an Age 0.0026 0.0123 age 0.0357 -0.2023 (0.107)(0.2005)0.0036 0.2216 8) (0.007)\*\*\* (0.0251)) (0.001)1) (0.0725)9) **RCedu** 0.0058 Sizedu 0.0011 0.0035 m1\*\*\* (0.002)(0.003)0) 7) (0.001)0)

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firm	s Export Perf	formance	33 3		g	21	
<b>RCtrai</b>	0.0988	-		sizedu		-	
ning	(0.110			m2		4.9766	
	8)	(0.058				***	
		3)				(1.5635	
RCh7	0.2147	0.4369	0.8110	sizedu	3.7739	-1.6721	
11011,	*	***	***	m3	(4.4162	(2.1866	
	(0.125	(0.056)	(0.246		)	)	
	9)	4)	6)				
Sizedu				Sizedu	47.368		
m1				m4	8*** (6.1596		
					(0.1370		
sizedu	-	1.5219		Corrdu	,	-	
m2	1.6308	***		m3		2.6574	
	*	(0.121				**	
	(0.191 1)	6)				(1.2432	
sizedu	-	1.8921	0.7334	Corrdu		<i>)</i>	
m3	0.3516	***	***	m4		2.2919	
	**	(0.128	(0.255			**	
	(0.112	0)	4)			(1.1138	
Legald	7)			Corrdu		) 0.1139	
um1				m5		(1.0201)	
						)	
legaldu	0.7071	-	0.6614	Corrdu	-		
m2	**	0.0494	(0.603	m6	4.8195 **		
	(0.350 7)	(0.182 8)	3)		(2.2920		
	1)	0)			)		
legaldu	0.9336	0.1091	0.4978	Corrdu	-	2.0647	
m3		(0.171		m7	4.8231	*	
	(0.347	8)	3)		*	(1.1173	
	9)				(2.7676	)	
legaldu	0.9781	0.0969	_	product	<i>)</i> -	-1.2678	-4.6654
m4	**	(0.175	0.4914	ivity	3.4210	(0.8111	(3.2458
	(0.347	4)	*		*	)	)
	9)		(0.264		(2.0711		
			6)		)		

Exploring the Complementary Effect of Innovation strategies on

firm	s Export Perj	formance		22			
legaldu m5		0.3006 * (0.169		P1	- 18.938 1	38.526 4*** (4.8395	98.939 7*** (37.294
		9)			(14.788 0)	)	3)
legaldu m6		0.2713 (0.223 8)		Cons	13.282 9*** (3.9280	2.2384 (1.6092 )	11.471 6** (5.1940
		ŕ			)		)
Age square	- 0.0002 (0.000 2)						
Cons	- 1.4191 ***	- 2.3330 ***	- 2.3909 ***				
	(0.379 8)	(0.214 1)	(0.375 7)				

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Table 1 shows the impact of innovation on exports of firm by analyzing the role of complementarity among four types of innovation strategies simultaneously as compliment. First equation shows factors determining probability of firm to undertake all types of innovation. The results show that age has significant positive effect of all types of innovation when carried out simultaneously in Pakistan, while, negative and insignificant effect in India and Bangladesh respectively. Positive effect may be attributed to probability of younger firm are less likely to innovate than older ones (Abdu & Jabir, 2018). According to Kireyeva et al. (2021), age is significant factor in determining innovation capacity of firm. However, Abdu and Jabir (2018) argued that younger companies are more inventive than older ones

Moreover, new companies may confront barriers to innovation in term of prior expertise, shortage of financial assets (Schoonhoven, Eisenhardt, & Lyman, 1990; Tripsas, 1997). However, some studies also argued that Younger companies are more inventive than older ones (Tran & Santarelli, 2013; Waychal, Mohanty, Verma, & Research, 2011), since, they are more likely to participate in innovation activities because of less risk of cannibalizing existing

<sup>\*:</sup> significant at 10 percent, \*\*: significant at 5 percent, \*\*\*: significant at 1 percent

product portfolios or disrupting main competencies (R. Henderson, 1993; Tushman & Anderson, 1986). In Bangladesh age has insignificant effect on innovation. Although, companies improve their innovation strategies the passage of time, however they may not be able to produce innovative strategies which may competitive at commercial level (Meijdam, 2017). Bangladesh rank at 116th in 132 countries in global innovation index (Dutta, Lanvin, León, & Wunsch-Vincent, 2021) which shows that innovative efforts in Bangladesh need to be updated. These finding confirm hypothesis HA for Pakistan but negate for India and Bangladesh. With increase in competition in global market education plays important role in research and development capabilities of firms, since, highly educated workforce through their skill contributes to innovation, and thereby, improves competitiveness of firm (Khan, 2021). In this study, education of employees has insignificant effect on innovation in Pakistan The literacy rate in Pakistan is lowest among south Asian countries. In addition to this Pakistan ranks 134 out of 157 countries in investment in human capital. Both these factors contribute to low performance of employees and week innovative potential in their jobs (Shabbar, 2021). Insignificant effect of education of employees on innovation was reported by Leong and Rasli (2014). Education of employees has negative effect on innovation in India. According to Stuart and Abetti (1990), with increase in number of employees who completed secondary or higher education, chances of innovation decrease. Authors argued that involvement in business environment is more helpful in improving business performance. Education of employees has positive effect on innovation in Bangladesh. Blundell, Griffith, and van Reenen (1999) argued that educated employees are more efficient in performing new tasks, and thus, promote innovation. Similarly, Romer (1990) in his endogenous growth theory stock of knowledge accumulated past kev determinant in as innovation. Employees with specialized knowledge hold particular abilities like power of communication and effective decision making, highly problem solving and efficient team management skills, the capability to become accustomed to continuously dynamic situations, hence tending to perform professionally in day-wise routine tasks (Agiomirgianakis, Asteriou, & Monastiriotis, 2002; Psacharopoulos & Patrinos, 2004). These finding confirm hypothesis Hed. Results show that training of employees has insignificant effect on innovation. Studies found that there exist lag effect in realizing the outcome of training, which is part of human resource management activities, in term of innovation, since, human resource management

practices require considerable time lag before being realized into outcome (Collins & Clark, 2003; Guest, 2001; Wall & Wood, 2005; Wright, McCormick, Sherman, & McMahan, 1999). Moreover, there may be not be sufficient training and development program initiated by companies which create innovativeness among employess (Michaelis & Markham, 2017). These finding does not support hypothesis Htr .

Results show that spending on Research and development is positively associated with innovation. Spending on Research and development expenditure improves the capacity of firm to innovate (Schmidt & Rammer, 2006). Finding also support Romer (1990) endogenous growth which stated that number of worker devoted for research and development activities are key determinant of innovation. Moreover, willingness and active involvement to innovate and research and development activity significantly affect innovation (Joshi, 2017). These finding confirm hypothesis Hr&d .Firm size has positive effect on innovation, as, Increase in size may lead to reduction of cost, and thus, encourage firm to make innovation (Cohen & Klepper, 1996). Findings support Schumpeter (1942) hypothesis according to which increase in size of firm probability to innovate increase. Further, in large sized firms, strong organizational structure, investments in Research and development activities and highly experienced workers are significant factors that determine a firm's ability to carry out innovation (Frambach & Schillewaert, 2002). These finding confirm hypothesis HS .In case of legal status, firms having Partnership have significant effect on innovation. From these finding it may be concluded that Spending on Research and development and size are significant determinants of innovation when carried out simultaneously. Training of employees has insignificant effect on innovation due to lack of sufficient training and which development program initiated by companies innovativeness among employees (Michaelis & Markham, 2017). Effect of age and education of employees has different effect on innovation in countries included in analysis due to different socioeconomic environment. The difference in determinants of innovation across countries depends on differences in innovative infrastructure and national culture of innovation (Natário, Couto, Tiago, Braga, & Research, 2011).

In second equation, the impact of innovation on firm exports is analyzed by quadruple complementarity i.e by using predicted probability of four innovation strategies simultaneously as compliment. It can be seen that age has insignificant effect on firm's

export in Pakistan and India and negative in Bangladesh. According to Love, Roper, and Zhou (2016), elder firms may be less accessible to external information on exporting than younger firms However, firm may show rigid behavior towards learning new knowledge, which indicate negative relation between age and organizational learning capability, and therefore low export performance (D'Angelo, Majocchi, Zucchella, & Buck, 2013; A. D. Henderson, 1999; Sørensen & Stuart, 2000). Moreover, insignificant effect of age on export performance is also reported by D'Angelo et al. (2013). Size has negative effect on firm export in India, while, positive effect in Bangladesh. According to Verwaal and Donkers (2002), small sized firms may have more competitive advantage than large firms due to flexible organizational structure and thus promote export by quickly adopting specification demanded in foreign market. On the other hand large firms may gain international competitiveness by economies of scale (Gabbitas & Gretton, 2003). Therefore, large firms may increase product competitiveness in international market by achieving economies of scale, while, small firm may adopt competitive strategies like improving product quality to increase exports (Kalafsky, 2004). Corruption has negative effect on exports of firm. Firms that export their products are less likely to bribe a public official in order to get things done. Further, exporting firms are less likely to engage in bribery because they are less susceptible to local corruption and may receive preferential treatment, especially in developing markets where export-oriented policies are strongly supported (Imran, Rehman, & Khan, 2019; Luo & Han, 2009). Productivity of labor negatively affect export share. According Yeaple, Helpman, and Melitz (2004), firms with lower productivity are more likely to engage in exporting, while, high productive firms shift toward foreign direct investment. Predicted probability of four innovation strategies simultaneously, indicated by P1, is significant showing that all types of innovation strategies, when adopted simultaneously, results in better export performance of firm. These finding confirm hypothesis Hexp. Similar findings were reported by Bertarelli and Lodi (2018). Firms adopting different innovation strategies might be in better position to afford the fixed costs involved in an expansion of target markets (Mancinelli, Papalia, & Bertarelli, 2015).

#### Conclusion

The aim of this study was to examine the role of complementarity among different types of innovation strategies in influencing firm's

export. In the first step study addressed endogeneity between innovation and firm's export by predicting innovation by its determinants. Findings show that spending on research and development is main driver of innovation. However, effect of other firm specific characteristics on innovation, such as age, education and training of employee, vary across countries. In the second step study analyzed the role of complementarity among different types of innovation strategies in influencing firm's export and found existence of quadruple complementarity among different innovation strategies in innovation-export relationship, suggesting that, export's sales of firm will be greater by simultaneously adopting all, four, innovation strategies compared to adoption of either strategy. Therefore, firm may focus on adopting all innovation strategies simultaneously in order to have better export performance. Findings also revealed that age, corruption and productivity has negative effect on firm's export sales .These results indicates that firm may focus on acquiring knowledge for producing competitive export goods and gains in productivity may be used for improving export's sales.

The paper contributes in existing literature in number of ways. Firstly, to our best knowledge this is first study in South Asian region to evaluate the role of quadruple complementarity in innovation in promoting firm's export. Secondly, in this study export intensity is used as measure of exporting performance, while previous research on complementarity between technological and non-technological innovation and exports used export propensity. Using export intensity helps in depicting increase in exports as results of improving products by innovation, which aids in improving balance of trade of country. Thirdly, earlier research on complementarity between technological and non-technological innovation used one combine indicator of nontechnological innovation, this study segregated two strategies (organizational and marketing innovation), in order to clarify the effect of using four strategies, simultaneously, on export performance of firms. The finding of this study highlights the importance of innovation in promoting exports of country. The governments of South Asian countries may design policy to make better access of latest research technologies to firm, in order to gain competitiveness in international market. The results may become more productive by integrating export promotion policies with innovation policies.

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